

**TO: ADULT SOCIAL CARE AND HOUSING OVERVIEW AND SCRUTINY PANEL  
16 JANUARY 2018**

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**LOCAL GOVERNMENT AND SOCIAL CARE OMBUDSMAN  
ANNUAL REVIEW LETTER 2017  
Director of Adult Social Care, Health and Housing**

**1 PURPOSE OF REPORT**

- 1.1 This report presents the attached Local Government and Social Care Ombudsman Annual Review Letter 2017 together with a covering report to the Executive.

**2 RECOMMENDATION(S)**

- 2.1 **That the Adult Social Care and Housing Overview and Scrutiny Panel considers the 2017 Annual Review Letter of the Local Government and Social Care Ombudsman.**

**3 REASONS FOR RECOMMENDATION(S)**

- 3.1 To enable the Panel to consider complaints to the Ombudsman relating to Adult Social Care and Housing in 2017 and to assess the Council's performance in handling such complaints.

**4 ALTERNATIVE OPTIONS CONSIDERED**

- 4.1 None.

**5 ADVICE RECEIVED FROM STATUTORY AND OTHER OFFICERS / EQUALITIES  
IMPACT ASSESSMENT / STRATEGIC RISK MANAGEMENT ISSUES /  
CONSULTATION**

- 5.1 Not applicable.

Background Papers

None.

Contact for further information

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